

**Little Mowbray and Rosebank
Community Perception Survey:**

April 2015

Key Findings

1. Introduction

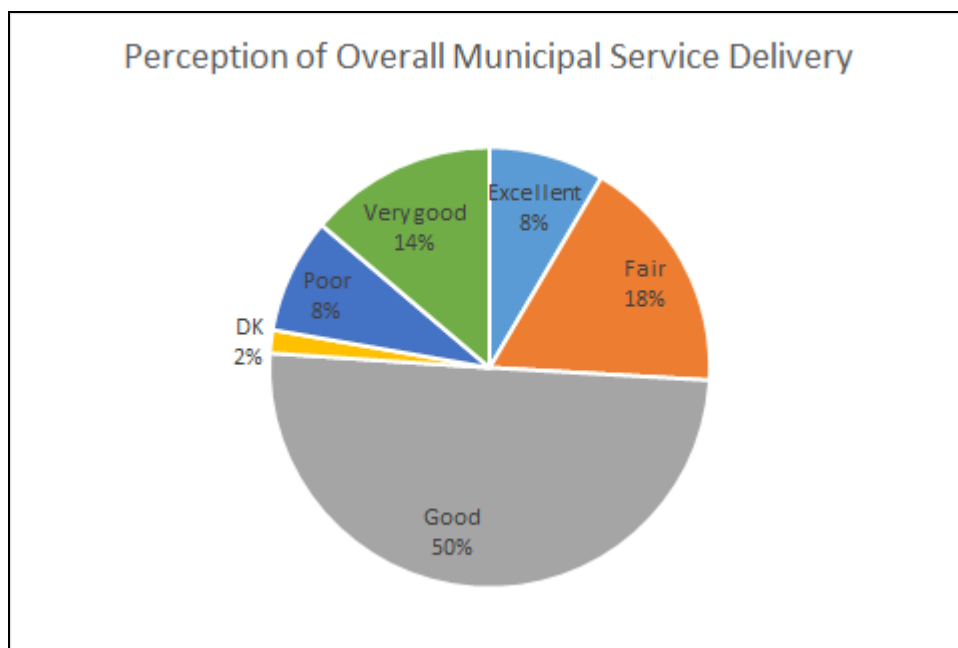
This report can be downloaded from the internet at www.lmrid.capetown

This report presents findings obtained from the Little Mowbray and Rosebank Community Perception Surveys. The purpose of this survey was to help identify the community's perceptions regarding the area in order to inform a better understanding of some of the community's service delivery priorities.

The survey results include responses from 355 respondents who completed the survey (a small number of additional respondents who did not answer the majority of questions in the survey were excluded from the analysis due to missing information).

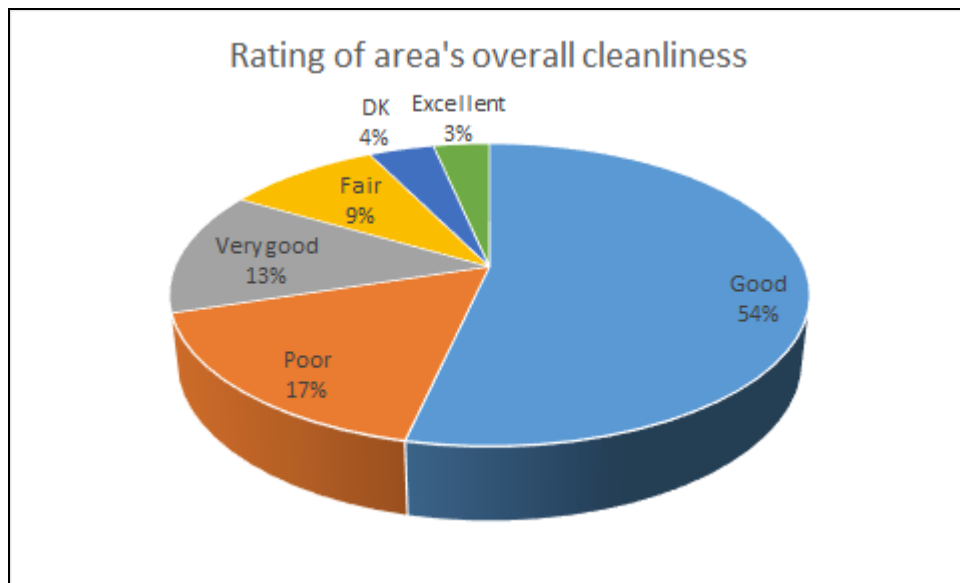
2. Overall service delivery perceptions:

72% of respondents believe overall municipal service delivery in the area is good to excellent and 26% believe that it is fair to poor.

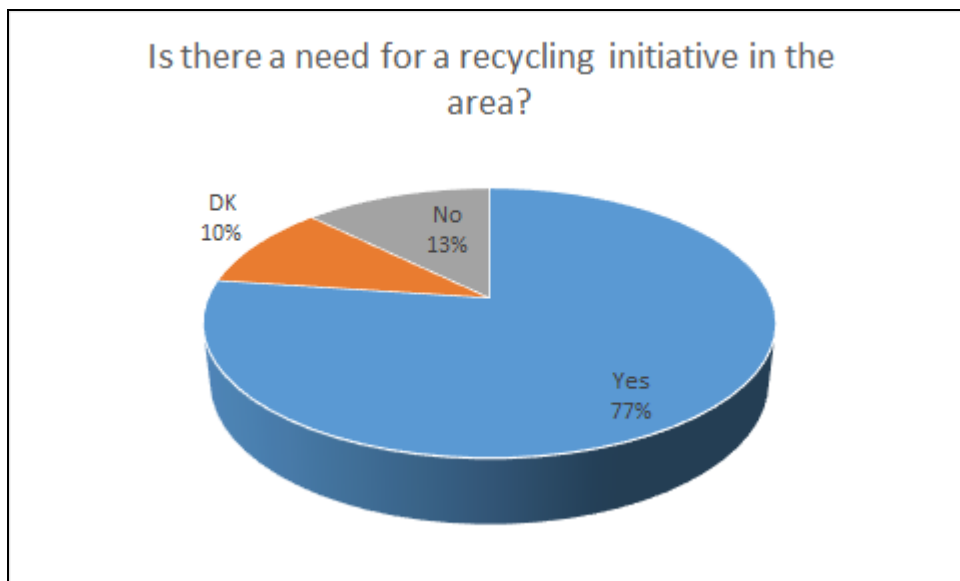


3. Cleanliness and Recycling:

70% of respondents believe the area's overall level of cleanliness is good to excellent, while 26% believe it is poor to fair:

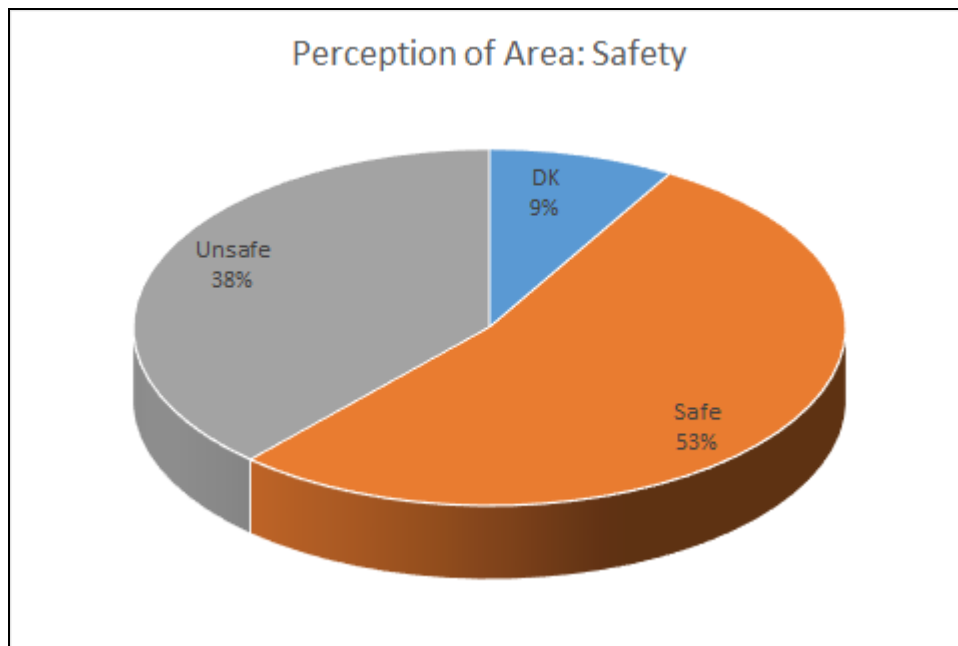


77% of respondents believe there is a need for a recycling initiative in the area:

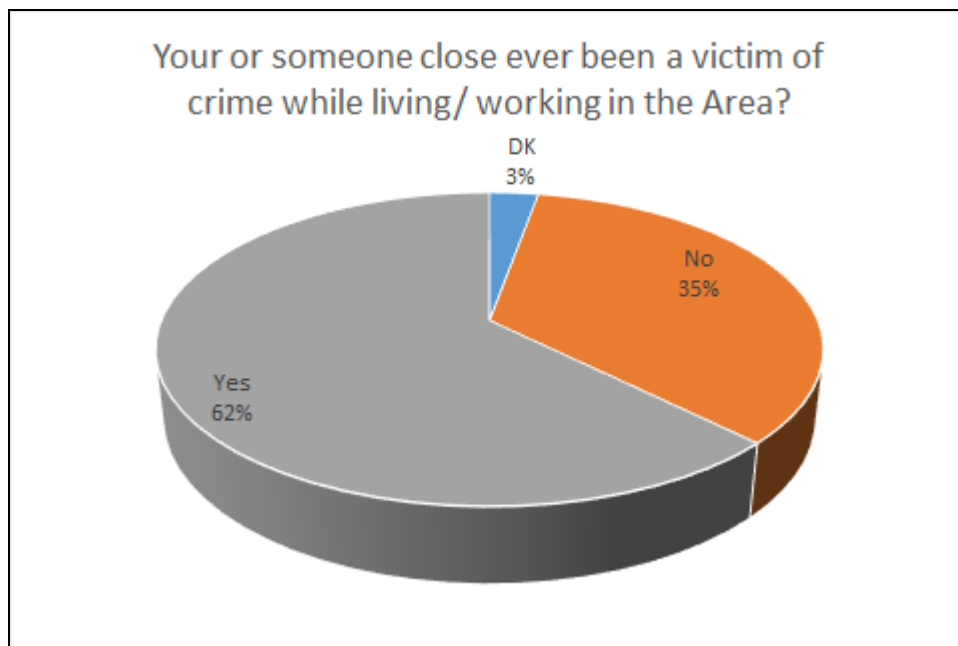


4. **Safety:**

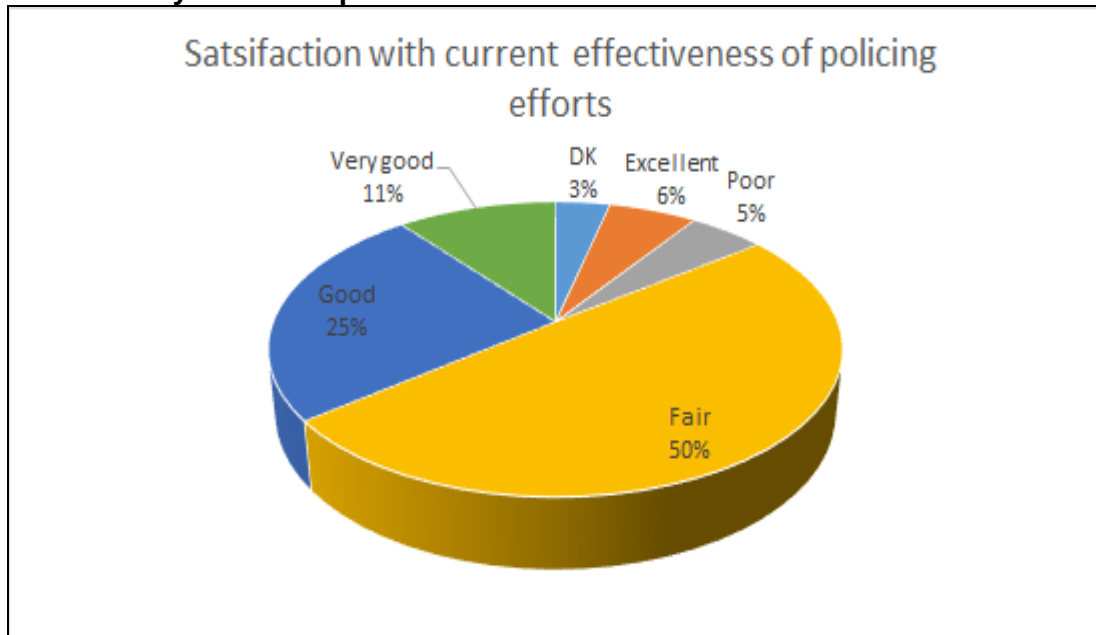
53% of respondents perceive the area to be safe and 38% perceive it to be unsafe overall:



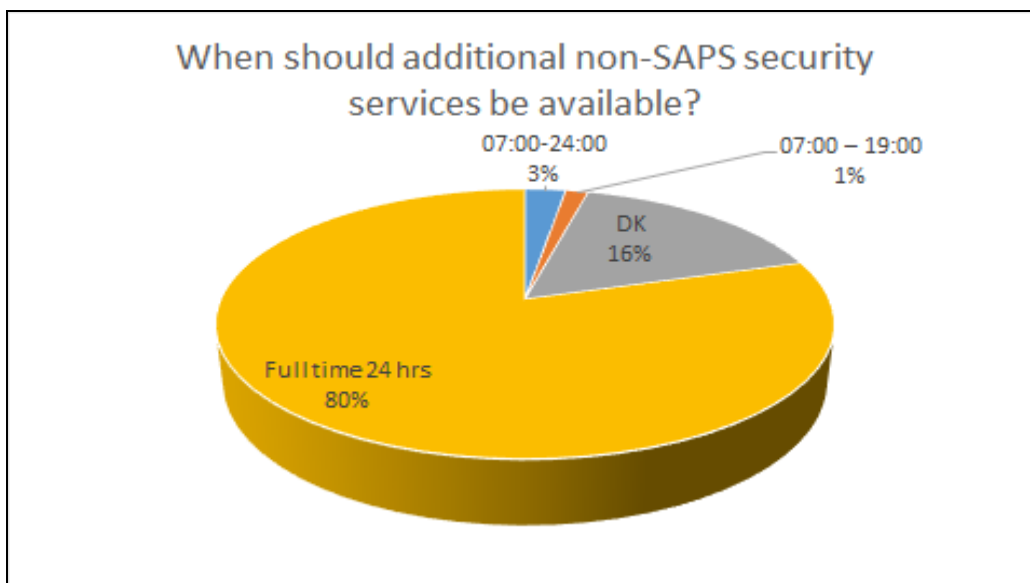
62% of respondents have either been a victim of crime, or someone close to them has, while living or working in the area:



42% of respondents believe the policing efforts in the area are good to excellent, and 55% believe they are fair to poor:

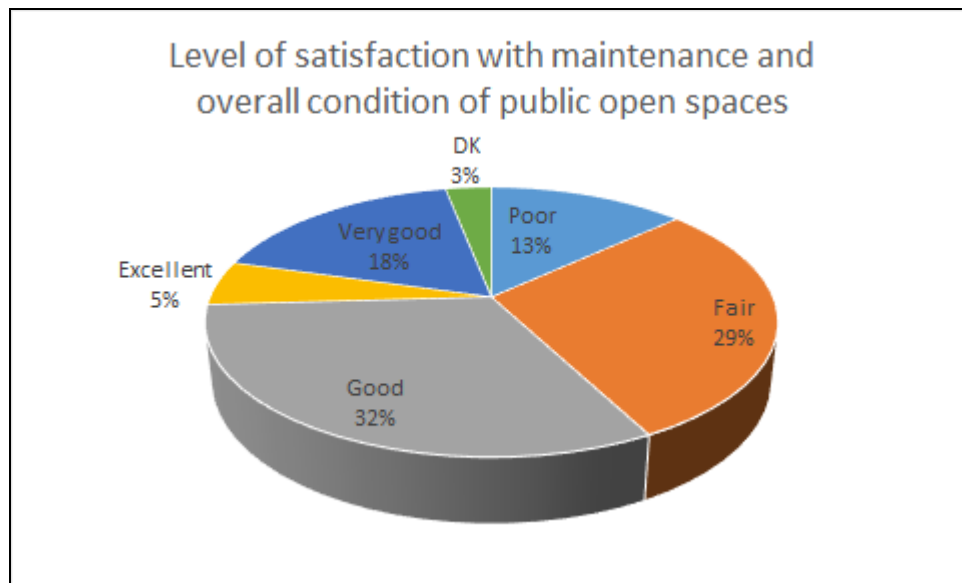


80% of respondents believe additional non-SAPS security services should be available in the area 24 hours/ day/ 7 days a week:

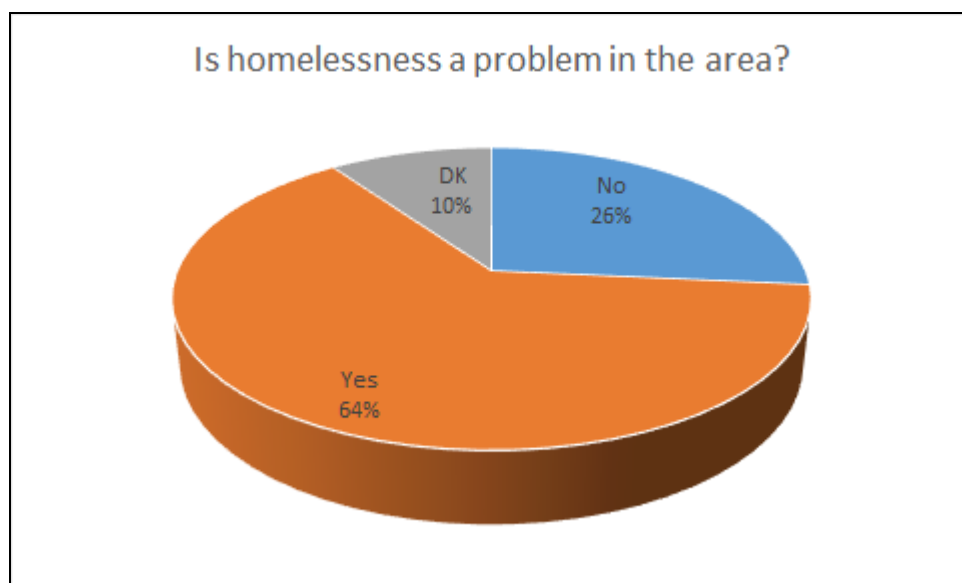


5. Public spaces, roads, parks and social issues:

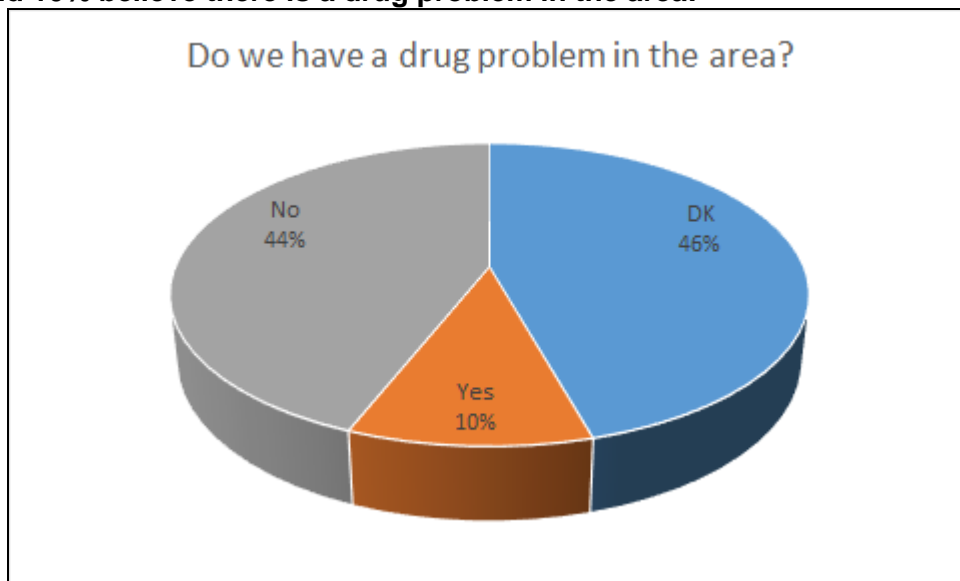
55% of respondents believe believe the overall condition of public open spaces in the area is good to excellent and 42% believe the condition is poor to fair:



64% of respondents believe homelessness is a problem in the area:

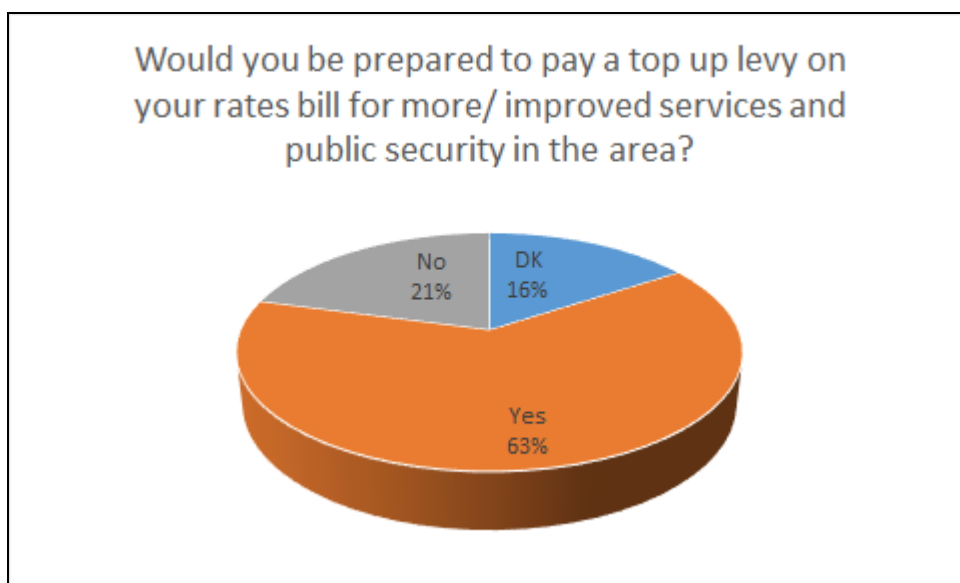


44% of respondents do not believe we have a drug problem in the area, 46% do not know and 10% believe there is a drug problem in the area:



6. Conclusion and next steps:

63% of respondents are prepared to pay a top up levy on their rates bill for improved services and public security in the area, 21% are not, and 16% do not know (e.g. it depends on the cost of the top up levy):



The survey results will be further discussed by community forums to inform way forward actions, including public consultation on the possible establishment of a Little Mowbray Special Rating Area to improve service delivery in Little Mowbray.